



Specialist support for your IBM System i

IBM's System i continues to be one of the world's leading business server series. Businesses across all sectors rely heavily on the availability of their critical applications running on a System i platform.

Business Challenge

IBM's AS/400, i-series and latterly System i platforms have demonstrated themselves to be the leading mid-range server lineage upon which businesses depend.

Expectations for the resilience of IBM System i are high. Faults and downtime are a rare occurrence and organisations trust the system with their most critical business applications and day-to-day operations.

By many organisations, the IBM System i servers are regarded as highly reliable and 'low maintenance'. The challenge is to find an equally reliable and resilient service provider to complement this infrastructure and provide skilled support only when you need it.

Deliverables

A long track-record and specialist IBM expertise coupled with high-availability Tier 1 to Tier 3 datacentre environments makes Computacenter the preferred choice for organisations looking for hosting, management and support of business-critical IBM System i server infrastructures. Our customers include Agility, Dairy Crest and Tradeteam.

Our IBM System i Services and Solutions

Hosting and Managed Services

- Range of datacentre facilities up to Tier 3
- System i monitoring and management
- 24x7 access to System i specialist engineers
- Version management
- Performance management
- Disaster recovery

System i support

- Virtualisation of IBM i
- SAN implementation
- Energy management
- System upgrades and program conversion
- Backup and recovery
- WebSphere MQ support

Dairy Crest

Dairy Crest is the UK's leading chilled dairy foods company with a turnover of around £1 billion. The company produces a number of major brands, including Clover, Cathedral City, Utterly Butterly and St Ivel Gold.

"The business services team has seen a 60% growth in transactions and 60% more users, yet with the help of outsourcing to Computacenter our costs have been kept to only a 14% increase."

Business Systems Director
Dairy Crest



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About Computacenter

Computacenter is Europe's leading independent provider of IT infrastructure services. To help our customers maximise the value of IT to their businesses, we offer services and solutions to support each stage of infrastructure investment.

We can advise customers on their IT strategy, implement the most appropriate technology from a wide range of leading vendors and manage their technology infrastructures on their behalf. At every stage we help them minimise the cost and maximise the business value of their IT through a range of services up to full outsourcing.

Our corporate and government clients are served by offices across the UK, Germany, France, the Benelux countries, Spain and South Africa. We also serve our customers' global requirements through our extensive partner network.

What next?

To find out how Computacenter can help you, please contact your account manager or email enquiries@computacenter.com

Customer benefits



Cost reduction

- Remote operations and offshore capability in South Africa
- Shared Infrastructure
- Virtualisation and consolidation
- Transparent and innovative commercials



Access to skilled resources

- Accredited IBM Business Partner
- Access to skilled staff to meet changing demand
- 24x7x365 multi-lingual Service Desk



Reduced risk

- Continuous investments into high availability Tier 1 to Tier 3 datacentre environments for hosting
- 24/7 monitoring and remote management
- Disaster recovery capacity

Microsoft
GOLD CERTIFIED
Partner

