



## Audio-visual Asset Recovery Service

**RDC's Asset Recovery Service can release the residual value from used Audio-visual equipment.**

Organisations are re-inventing the way they communicate, with day to day activities becoming more reliant on Audio-visual (AV) solutions. The presence of AV products such as projectors, interactive whiteboards, video streaming and video conferencing systems is becoming increasingly common place within businesses.

Did you know that used AV equipment kept in good condition can retain its value for many years, so might be worth more than you think?

### Key benefits

The Asset Recovery Service helps you benefit from:

- Generating maximum residual return from the resale of used IT technology.
- Guaranteed compliance through fully reported environmentally sustainable recycling providing 0% landfill and 100% recovery of non-working IT assets.
- A fully transparent and auditable service driven by ISO certified procedures and guaranteed service levels.
- Proactive account management with continual advice on legislation and how to optimise value.

### What we do

Unmatched technical processing capability allows RDC to manage hundreds of thousands of used ICT assets every year. RDC's services are focussed on generating value from used equipment and creating an environmentally sustainable disposal solution.

### Buyback

Equipment which meets the functional and cosmetic requirements will be purchased based on an agreed value in advance inclusive of all costs subject to functionality and condition at time of processing.

### Environmental Recycling

All items that do not meet required cosmetic and functional standards for resale are environmentally recycled. RDC use fully audited recycling partners to assure no ICT waste ends up in landfill.





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### Who we are

RDC is Computacenter's specialist ICT Asset recovery and recycling division.

RDC manage the recovery process of AV equipment from logistical scheduling through to the resale of used equipment. Items are tested for safety, cosmetic appearance and functionality and any item that could potentially hold data is data eradicated using HM Government CESG IAS Level 5 approved data eradication software.

We return millions of pounds each year to organisations, generated from the residual value within working ICT equipment.

### Why RDC?

#### Europe's largest ICT Asset Recovery Service provider

RDC has grown over the last 10 years to become the largest provider in Europe. Our clients range from blue chip global partners and Government and public sector through to SMEs.

#### Compliance and Assurance

RDC provide assurance that throughout our low risk processes, all equipment is managed to comply with UK& EU data protection and environmental legislation.

#### Best practice leader

RDC is certified to ISO 9001, 14001 and OHSAS 18001 and operates an integrated management system under PAS 99 that incorporates health and safety, environment and quality. These standards facilitate the continuous review and improvement of our award winning services, policies and procedures.

#### Environmentally Conscious

RDC only use appropriately-licensed computer recycling specialists to ensure environmental duty of care obligations are met. Recycling sites and processes are audited to ensure that environmental practices are maintained and legal compliance is assured, as part of RDC's ISO 14001 environmental management certification.

#### Industry Recognition

In 2009 RDC won their second Queen's Award for Enterprise, in the Sustainable Development Category. This award adds to their 2002 Queen's Award for Enterprise for Innovation, for developing the IT asset management business model.

### What Next?

To discover how AV Asset Recovery can benefit you please contact the Computacenter Audio-visual team on **0870 850 1111**. Alternatively, send an email to **[audio\\_visual@computacenter.com](mailto:audio_visual@computacenter.com)**